An Integrated System of Care to Improve Behavioral Health Care Delivery in Nevada: Certified Community Behavioral Health Clinic (CCBHC)
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Federal Drivers of Change
- Early death for individuals with Mental Health (MH) & Substance Use Disorders (SUD) resulting from chronic diseases
- Increased SUD Deaths related to opiates & new drugs
- Under/Undiagnosed/Untreated MH disorders

Nevada Drivers of Change
- Lack of resources (providers, funding, access)
- Not providing wrap around service for need
- Inaccurate epidemiological data to depict actual SUD & MH needs in the state
- Recidivism

Excellence in Mental Health Act (2014)
Increased access to community behavioral health services; improved Medicaid reimbursement for community behavioral health services. Nevada was 1 of the 8 states chosen to a CCBHC project demo.

WestCare Foundation
Non profit organization providing a variety of health & human services including SUDs, homeless shelters, domestic violence & mental health prevention & treatment programs; operate in 18 states & 3 territories.

Purpose
Systems improvement & overall client health through:

2. COMMUNITY BASED, INTEGRATED, WRAP AROUND behavioral with physical health care
3. EVIDENCED BASED strategies Conceptual Framework

Implementation Strategies
- Dedicated Community Liaison
- Quality Improvement Team
- Capacity Building Teams
- Revenue Maximization Specialist
- Medical Professionals Team
- Become a Peer Agency
- Telehealth Expansion
- Onsite enrollers
- Expanded access point sites
- Child & Family Engagement Centers
- DCOs/Community Partnerships
- Mobile Crisis Teams; 24 hour crisis call line.

Outcome
All measures were met!
- Staffing
- Accessibility
- Care coordination
- Service scope
- Quality/reporting
- Organizational authority

WestCare Nevada received CCBHC designation in 6/2017.

Implications
- Access to coordinated & integrated care for all
- Special focus on care for those with Serious Mental Illness & Emotional Disturbance & chronic SUD
- Expansion of whole person-directed, family-centered, trauma-informed & recovery oriented care
- Expanded and improved data collection
- Long-lasting benefits for enrollees

Update
Process & outcome data will be abstracted & reported after 6, 12, 18 & 24 mos. after program designation.

References:
WestCare Foundation. [https://www.westcare.com/]
CCBHC: [https://www.thenationalcouncil.org/topics/certified-community-behavioral-health-clinics/]

500 View the Power of Whole Person Care