Community College of Philadelphia

OPEN_©: Online Preceptor Education for Nurses Elissa Harmon RN, DNP, CCRN, APHN-BC

Community College of Philadelphia

PURPOSE

- •To design, implement and evaluate an online version of the live preceptor education program
- To improve the nursing preceptor education process.
- To assess the role, knowledge and self confidence levels of precepting nurses

METHOD

IRB process not required

- · Stakeholder Input:
- · Staff nurse Needs Assessment
- Educator Focus Group
- Evidence based practice literature review and program content update
- · Pre Test / Post Test design

Program outline

Pre- program surveys

- Knowledge assessment
- Self Efficacy survey (Parsons, 2007)

Module 1 - Orientation overview

Module 2 - Generational Differences & Cultural Awareness

Module 3 - Critical Thinking

Module 4 - Time Management / Documentation

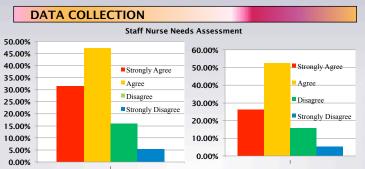
Module 5 - Effective Communication & Constructive Feedback

Post program surveys

- Knowledge assessment*
- Self Efficacy survey (Parsons, 2007)

Program evaluation

· 3 contact hour certificate from PSNA



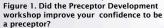


Figure 2. Did the Preceptor Development workshop enhance your satisfaction in the preceptor role?

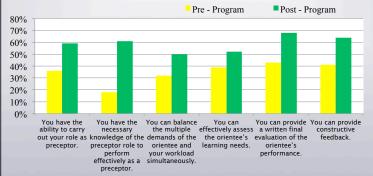


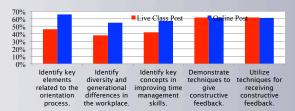
Figure 3. Self Efficacy survey Pre & Post educational modules. Based on "Very Good" responses.

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RESULTS

Comparison of the Live and Online Class program was conducted focusing on time, cost, role satisfaction, and confidence levels were evaluated for program efficacy (n=44).

	Live	Online	Savings
Time	8 hours	2.6 hours	5.4 hours (68% time saved!)
Cost / person (\$32.25 per hour)	\$258.00 / person	\$96.75 / person	\$161.25/ person
1 program (44 participants)	\$11,352.00	\$4,257.00	\$7,095.00 (62% Cost savings!)



CONCLUSIONS

- •Patient/ Family level: Effective preceptors pass on the knowledge and skills needed to keep patients safe and support better patient outcomes.
- •Stakeholder level: Improved knowledge, confidence & role satisfaction of preceptors and new nurses. Increased program availability 24 /7.
- •Fiscal level: More efficient education process.
- Consistent evidence based program content.
- •The results are presented in percentage format due to limitations of the learning management system and survey vehicles which reported the data only in aggregate form.