

Evidence of a Robust
Administrative/
Leadership
DNP Program
to Impact
Health, Care and Cost









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### **Grand Valley State University**

#### **Excellence in Action**

- Academic Excellence
- First-Rate Faculty
- Great Return on Investment
- State-Of-The-Art Facilities
- Outstanding Locations





#### + Disclosures

The authors report no financial relationship with a commercial interest, product or services pertinent to the content of this educational activity.

#### Background

Complexity of rapidly changing healthcare systems

Role of DNP

Collaboration at all levels of organization

DNP & PhD collaboration provides the framework for impacting health, care and cost





Implementation Science



## Implementation Science

Serum = evidence



Syringe = delivery method



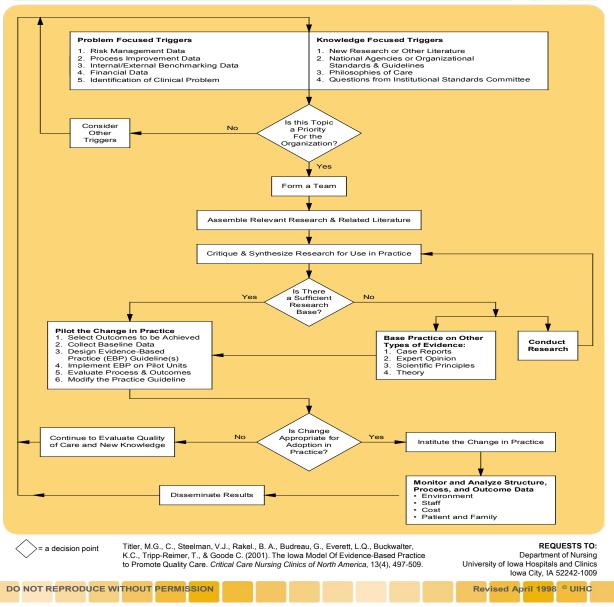
#### + Implementation Science

- Scientific study of methods to promote the systematic uptake of evidence-based practices into routine practice
  - Focused on improving quality and effectiveness of health services
  - Includes influences on healthcare professional and organizational behavior
  - Understand the complexities involved in successful implementation of evidence into practice

(Eccles, M.P. & Mittman, B. S., 2008; Rycroft-Malone, J., Bucknall, T. (2011)

## The Iowa Model of Evidence-Based Practice to Promote Quality Care





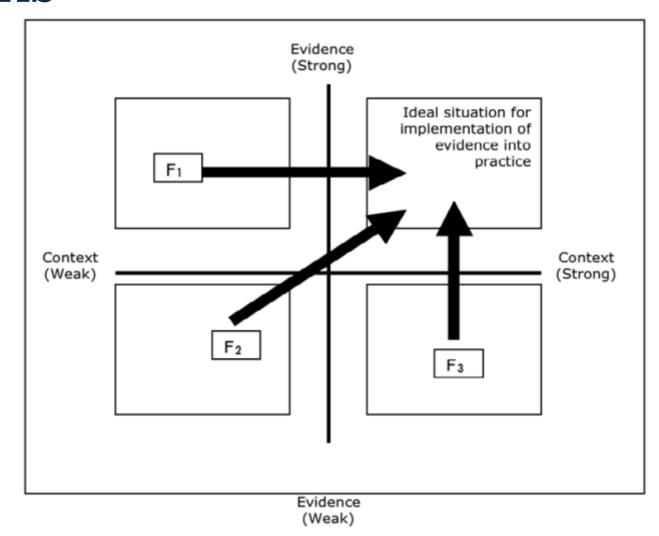
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**Structure** 

**Process** 

**Outcome** 

#### + PARiHS



#### The PARiHS Diagnostic and Evaluative Grid

Used with permission from "Evaluating the successful implementation of evidence into practice using the PARiHS framework: Theoretical and practical challenges." By A. L. Kitson, J. Rycroft-Malone, G. Harvey, B. McCormack, K. Seers, and A. Titchen, 2008, Implementation Science, 3, p. 9. Copyright 2008 by Implementation





Organizational assessment

# + Organizational Assessment Components

Mission

**Vision** 

**History** 

**Services** 

**Expected Costs of Strategic Planning** 

- Costs (direct & indirect)
- Ways to manage costs

**Expected Benefits of Strategic Planning** 

Ways to Enhance Benefits Should we Proceed with Strategic Planning Process?



## Organizational Assessment

## **Key Strategies**

Program Development

Program Implementation

Program Evaluation

### **Thorough Organizational Assessment**



Program Change

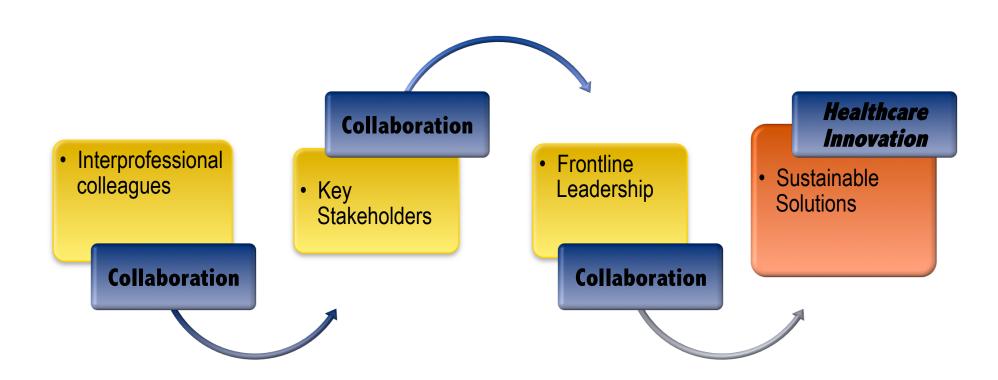


Innovation Diffusion



Leadership

## + Leadership



## The Administrative DNP: Change Agent



## The Administrative DNP: Change Agent



Better patient & client outcomes

Improved efficiency of operations

Generation of new approaches to problem- solving

Increased employee & client satisfaction

### Mentoring: Administrative DNP Role Immersion

# Nurse Executive Preceptors

**Clinical Sites** 

Dissertation Committee members

Administrative Clinical Practicum

Various healthcare organizations

1,000 clinical hours

3 semesters

#### PhD Faculty Mentors

Course faculty

**Dissertation Chairs** 

Dissertation Committee members



#### PhD and DNP Collaboration

#### +PhD & DNP Collaboration

### PhD

Generating new knowledge

Contributes necessary depth in complex research methods

Provides foundation for the advancement of nursing science

## DNP

Emphasis on improving outcomes of care

Practice focusedutilizing practice inquiry
to target specific
populations, systems, &
policy environments

Provides leadership to implement healthcare improvement initiatives

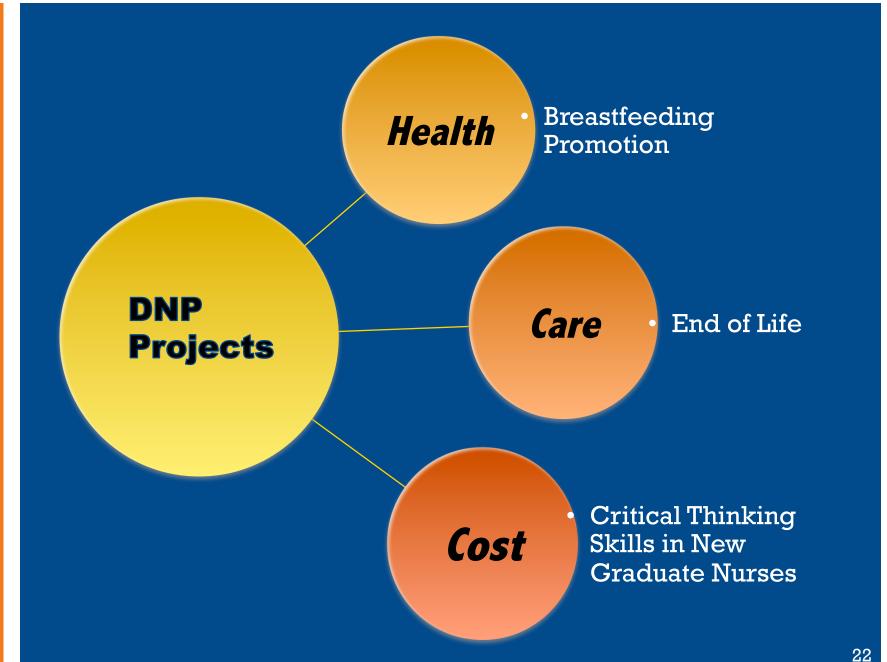
## PhD and DNP Collaboration

# Rigor of entire DNP program

overseen by PhD faculty

# 3 DNP scholarly projects (GVSU)

guided by PhD faculty





Improving Breastfeeding Knowledge, Self-Efficacy and **Intent Through a Prenatal** 

**Education Program** 





#### + Background





Benefits of Breastfeeding

Adverse Outcomes associated with NOT Breastfeeding

**Breastfeeding Recommendations** 

**Breastfeeding**Rates

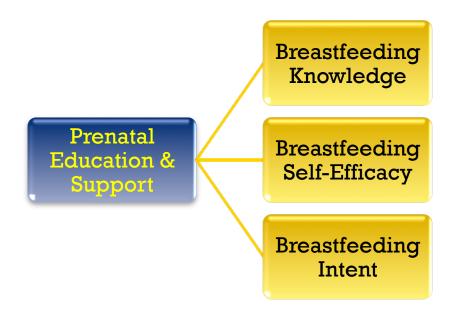
An Initiative to Increase Breastfeeding Rates: BFHI

• 10 Steps to Successful Breastfeeding



# Purpose of Project

- Work with hospital on BFHI designation pathway
- Step 3: "inform all pregnant women about the benefits & management of breastfeeding"
- Program Evaluation:
  - Breastfeeding Knowledge
  - Breastfeeding Self-Efficacy
  - Breastfeeding Intent



### +

## Conceptual Framework: Donabedian & Self-Efficacy

#### Structure

#### **Process**

#### Outcome

#### **Clinical Factors**

- Patient Demographics
- Care Providers

#### Organization/ System Factors

- Organizational climate
- Health Care System
- Rural prenatal clinic
- Staff
- Resources



#### **Effectiveness Evaluation**

- Measuring (# pts)
- Monitoring (BF outcomes)
- Benchmarking (BFHI step 3)
- Improving (BF outcomes)

# Intervention: Prenatal Breastfeeding Education

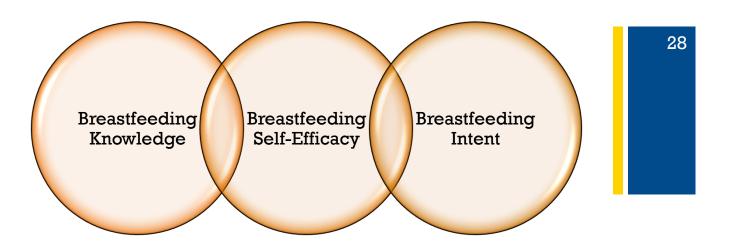
#### **Outcomes**

- Clinical patient perspective
- Population perspective

(Aday et al., 2004; Dennis, 1999; Donabedian, 1997)

# + Project Implementation





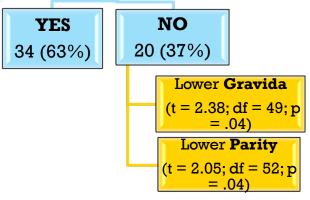
Intent & Parity (Chertok et al., 2011; Saunders-Goldson & Edwards, 2004)

Target population: undecided first-time mothers

Undecided → lower scores on Breastfeeding Knowledge and Breastfeeding Self-Efficacy

**Both predictors are modifiable** (Chertok et al., 2011; DiGirolamo et al., 2005; Saunders-Goldson & Edwards, 2004).





## Implications for Nursing Practice

**Addressing breastfeeding barriers** 

Targeting BFSE early in the prenatal period

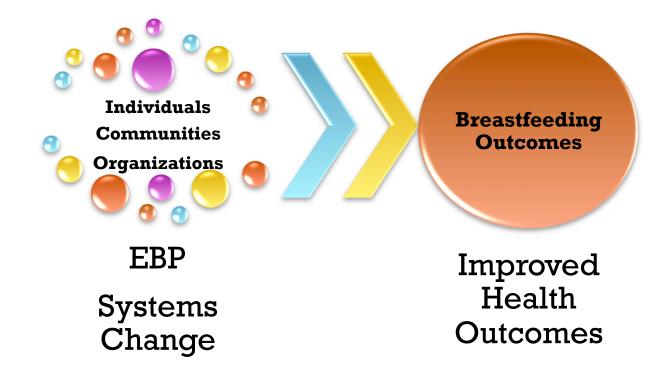
Continued research on specific content topics & delivery methods for breastfeeding education & support from healthcare providers in the prenatal period

### +

# Making a Difference as a DNP prepared nurse



**Breastfeeding** "...is far more than nutrition. It is concerned with creating a new person, establishing an effective immune system, building brain function, developing socialization, and promoting long term health" (p. 1597) (Godfrey & Lawrence, 2010)



# Improving Nurse Communication Skills with Patients Nearing End of Life

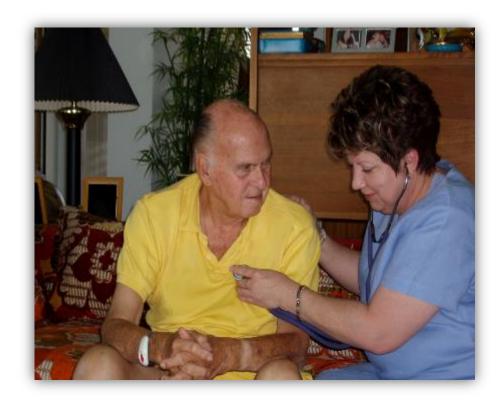


## Background

- Nurse expertise in end-of-life (EOL) conversations provides valuable information about a person's sociocultural and spiritual beliefs regarding EOL preferences (ELNEC, 2012b; Moore, 2005)
- Nurses are the most common caregiver at the bedside
- Gaps in undergraduate and hospital-based continuing nursing education regarding death and dying contribute to a lack of knowledge and expertise in EOL conversations, potentially leading to death anxiety (Brisley & Wood, 2004; Mallory, 2003; Martin, 2011)
- Nurses are under-prepared for EOL discussions (Brisley & Wood, 2004; Mutto, Cantoni, Rabhansl, & Villar, 2012).

# + Patient Self-Determination

Patients deserve the right to choose how they will spend the last months, weeks and days of their lives



#### + Purpose

- Determine if the use of the ELNEC EOL Communication Curriculum would decrease nurse death anxiety and increase nurse comfort to discuss patient EOL preferences
- Promote awareness of institution's resources to further discuss EOL issues
  - ELNEC Facilitators
  - Social Work
  - Pastoral Care
  - Palliative Care Team

# Project Implementation

## Implementation Models

- PARiHS Framework
- Donabedian Quality Model

#### **Implementation**

Phase 1:

ELNEC-Core Facilitator training for 5 RN staff members

#### **Implementation**

Phase 2

 Educational Intervention - ELNEC class: Communication

#### **Implementation**

Phase 3:

- ELNEC Program Evaluation
- Death Anxiety Scale-Revised
- Communication Apprehension Scale

#### +

## Results - Death Anxiety

- A two-tailed paired t-test revealed no statistically significant difference (t = -.413, df = 17, p = .684) between the pre- and posttest scores on the Death Anxiety Score-Revised
- Death Anxiety ANCOVA
  - Nurses with an ADN or diploma degree (n = 5), and those with a BSN or MSN degree (n = 13).
  - mean score for the DAS-R posttest in the ADN/Diploma group was 70.4 (SD = 13.74), compared to 86.5 (SD = 12.31) in the BSN/MSN group
  - t = -2.44, p = .026, df = 17)\*

Nurses with an ADN or Diploma had a significantly lower posttest DAS score than those who held a BSN or MSN

\*Using pre-score DAS-R as covariate

## Results –

### Communication Apprehension

■ Two-tailed paired t test was *not* statistically significant (t = 1.006, df = 17, p = .328) between the pre and posttest CA-Dying scores

## Implications for Practice

Need for further skill-building in interdisciplinary communication

Identify embedded ELNEC nurses

Provide support to nurses following patient death

#### +

#### Implications for the Organization

Reliance on better EOL education alone may be insufficient to support patient decision-making

(Lynn et al., 2000)

Further evaluation of moral distress with countermeasures

Include ELNEC in new graduate program

Regularly scheduled ELNEC classes

More ELNEC trained RNs for all shifts



Using Case Studies and Videotaped
 Vignettes to Facilitate the
 Development of Critical Thinking
 Skills in New Graduate Nurses



#### + Background

- Numerous reports have cited quality of care and patient safety as top issues that need to be addressed.
- The goal of healthcare organizations is focused on building a safer healthcare system.
- New nurses need to be prepared to practice safely, accurately, and compassionately where knowledge and innovation are increasing and changing at a rapid pace.
- New nurses often experience stress moving form the role of a student to a practicing professional nurse.
- The ability to critically think is an essential component of nursing.

#### + Purpose

 To determine if educational case studies with videotaped vignettes

would facilitate the development of critical thinking skills in new graduate nurses participating in a nurse residency program.



### **Project Implementation**

Conceptual Framework: Donabedian and Knowles Principles of Adult Learning

Iowa Model

The Health Sciences Reasoning Test measured critical thinking.

#### Implemented in 3 Phases:

Phase 1:Pre-test and collection of demographic information

Phase 2: Educational Intervention

Phase 3: Post-test

#### + Results

■ A paired samples t-test revealed a statistically significant increase (t = -2.219, p = .041) between the pre- and posttest scores on the total overall HSRT score.

## + Conclusions

Participants' critical thinking did improve after using case studies and videotaped vignettes

Case studies can be developed quite easily compared to other educational approaches

Videotaped vignettes do require greater resources for their development

## Implications for Nursing

Case studies can easily be developed compared to other educational approaches

Videotaped
vignettes do
require greater
resources for
their
development,
but options are
available

Role of the DNP

# + Sustainability: 18 months later





## **QUESTIONS?**

Educating students to shape their lives, their professions, and their societies.

